Akshay Sawhney

Senior Product Design Manager · San Francisco, CA

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SUMMARY

Design leader with 18 years of experience at Google launching large, complex projects on a global scale. I'm passionate about solving meaningful problems by enabling, inspiring and growing successful design teams.

SKILLS

Team building & mentoring, Strategic alignment, Design thinking, Agile methodologies, Cross-functional collaboration, Data visualization, Design Systems, Accessibility, Service design, Figma, Sketch, HTML, CSS

EXPERIENCE

Google Cloud, Senior Design Manager
San Francisco, CA | November 2018 - March 2022

- Responsible for Google Cloud Customer Experience & Sales Process product lines used by millions of companies and partners worldwide.
- Led international team of UX designers, Researchers & Content Strategists; mentor to 1 UX manager and 2 ICs.
- Launched first Google Cloud Customer Success application & updated Customer Care Portal, delivering $150M in incremental revenue and the highest CSAT of any Cloud application.
- Accelerated strategic team initiatives including Operational Model Improvements & Third-party Collaborative Efforts; Received Team Talent Award.

Google Corporate Engineering, Design Manager / UX Team Lead
Sunnyvale, CA | December 2014 - October 2018

- Responsible for strategic product initiatives in HR & Data Quality that enabled and inspired thousands of Google employees to be successful everyday.
- Led team of UX designers and Researchers; Provided creative vision and direction.
- Advanced horizontal UX efforts by establishing dedicated Accessibility & Design System teams.

Google Registry, Lead Designer
New York, NY | June 2012 - November 2014

- Executed 0 to 1 design & research for the global launch of Google Registry (http://registry.google) serving thousands of ICANN-accredited registrars.
- Directed design efforts for the launch of international top-level domains including the first Japanese domain (.みんな) and Latino identity domain (.soy).

Google Corporate Engineering, UX Designer
Mountain View, CA | September 2007 - May 2012

- Founding UX designer on the Corporate Engineering team; hired first UX researchers, contributed to early UX roadmap planning & cross-team domain knowledge.
- Led junior UX team to launch the first Google Applicant Tracking System with a ~24% reduction in task completion for critical user journeys; Received 2 team awards.
- Coordinated end-to-end design efforts for first Google Employee directory, Performance management tool and Intranet platform (115 internal teams supported across Google globally).

Google AdWords, Front-end Engineer
Mountain View, CA | November 2003 - August 2007

- Advanced launch of highly successful AdWords Conversion Tracking feature to 1M+ advertisers worldwide through feature improvements for top tier clients.
- Designed custom enterprise tools to optimize the workflow of AdWords Customer Support teams, improving productivity and CSAT.

Immersion Corporation, HCI Engineer
Mountain View, CA | May 1999 - August 2000

Immersion creates devices & software to bring the sense of touch (through haptic technology) to the user.

- Accelerated the development of consumer-grade tactile devices to 'force-enable' online experiences using proprietary APIs & JavaScript.
- Pioneered Accessibility Engineering practices with visually-impaired users of specialized touch-sensitive tools.

EDUCATION

Bachelor of Science - Self-Designed Concentration in **Computer Science, Human Computer Interaction (HCI) & Graphic Design.** Pennsylvania State University, June 2003

Additional: Google Leadership training, Sprintmaster certification, WCAG Accessibility training